

28 November 2018

Statement in response to the independent care and treatment review of Mr AS

Derbyshire Healthcare NHS Foundation Trust welcomes the independent review of the care and treatment provided to Mr AS during 2012/13.

Dr John Sykes, Medical Director for Derbyshire Healthcare NHS Foundation Trust says:

“We welcome the publication of the independent report and embrace the recommendations that are outlined. On behalf of the Trust I extend my condolences to Mr AS’s family for their sad loss. I am sorry that there were a number of missed opportunities where the care and support provided by the Trust could have been better.

“The Trust is committed to continue to learn from this tragedy, to further improve the services we provide. We have made a number of changes over the last five years, as a result of the Trust’s initial investigation into Mr AS’s care. We have new processes in place to ensure effective liaison with families and carers and, in 2014 we introduced a new family liaison service, to support families experiencing difficult events such as these.

“We have also introduced new ways to work alongside families and carers, to ensure that people in close contact with our service users are able to access support. This includes new processes that make it easier for people to share their insight or concerns about an individual with a healthcare professional.

“In addition to the changes made over the last five years, the Trust has developed a further action plan in response to the independent review and its recommendations; the majority of which are complete or in progress. This includes improvements in how we share information with external agencies.



Making a
positive
difference

“Since 2013, the Trust has introduced an electronic patient record, which allows our staff to record patient information electronically rather than in paper form. This improves the way in which we can share information and ensure it is easily navigable.

“A new safety planning process is in place across all Trust services to ensure appropriate risk assessments are in place. This process is regularly audited and adapted through a continual improvement process.

“Our pharmacy teams take a patient-centred and evidence-based approach to ensure our inpatients are taking the medicines of most benefit to themselves and that there are plans around prescribing to improve assurance of efficacy and safety of medicines. The Trust continues to explore opportunities for further areas of improvement within our community services. We have also increased the availability of patient information leaflets, to support families and carers of those in our services.”

Derbyshire Healthcare NHS Foundation Trust’s improvement plan, developed in response to the independent review into the care and treatment of Mr AS can be accessed via its website <http://www.derbyshirehealthcareft.nhs.uk/standards/performance/improvement-plans/>

The independent report can accessed via NHS England’s website at www.england.nhs.uk/mids-east/info-professionals/ind-invest-reports/